

Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2015

This is to certify that:

Ingram Micro Services Ltd
Communications House
Vulcan Road North
Norwich
NR6 6AQ
United Kingdom

Holds Certificate Number:

FS 23732

and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

The provision of reverse logistics solutions including repair, refurbishment and call centre services for consumer electronics.



For and on behalf of BSI:

Matt Page, Managing Director Assurance - UK & Ireland

Original Registration Date: 1993-03-30

Effective Date: 2022-02-02

Latest Revision Date: 2022-01-18

Expiry Date: 2025-02-01

Page: 1 of 1



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CERTIFICATE OF APPROVAL

Issued by Indian Register Quality Systems
(A Division of IRCLASS Systems and Solutions Private Limited)

This is to certify that the Quality Management Systems of

Organisation: Ingram Micro India Pvt. Ltd.

Address: HO: 5th Floor, Empire Plaza, Building-A,
LBS Marg, Vikhroli West, Mumbai - 400 083,
Maharashtra, India

Site Bangalore: Ingram Micro India Private
Limited, Plot#1-4, Survey #5/2, 15 KM Stone
Singasandra Post, Bartena Agrahara NH7,
Hosur RD, Bangalore- 560100

Site Gurgaon:

Ingram Micro India Private Limited, Plot No.527,
Sector 37, Pace City II, Gurgaon,
Haryana- 122001

For Detailed Support Refer Annexure

Locations:

has been assessed and found conforming to the following requirement

Standard: ISO 9001:2015

Scope:

- Receipt, Storage, Distribution of Telecommunication, Information & Technology Products and After Sales Services
- Provision of Logistic Services
- Collection, Segregation, Dismantling & Disposal of E-waste through Authorised Recyclers

Certificate No.: IRQS/220100738

Initial Certification Date : 25/07/2016

Current Date of Granting : 20/07/2022

Expiry Date : 22/07/2025



Shashi Nath Mishra

Head IRQS

This approval is subject to continued satisfactory maintenance of the Quality Management Systems of the organization to the above standard which will be monitored by IRQS. The use of the Accreditation Mark indicates accreditation with respect to activities covered by the certificate with accreditation no. QM 006: Condition Overleaf

COA/IRQS/NABCB/QMS/Rev 00

Head Office: 52A, Adi Shankaracharya Marg, Opp. Powai Lake, Powai, Mumbai - 400 072, India.

Annexure to Certificate No. IRQS/220100738
 Sites/Support Functions & Locations which Support
 M/s. Ingram Micro India Pvt. Ltd.

Sr. No.	Address	Scope of support site/Support function for this site
1	<u>HO:</u> 5 th Floor, Empire Plaza, Building-A, LBS Marg, Vikhroli West, Mumbai - 400 083, Maharashtra, India	Management Processes
2	<u>Site Bangalore:</u> Ingram Micro India Private Limited Plot#1-4, Survey #5/2, 15 KM Stone Singasandra Post, Bartena Agrahara NH7, Hosur RD, Bangalore- 560100	<ul style="list-style-type: none"> •Receipt, Storage, Distribution of Telecommunication, Information & Technology Products and After Sales Services •Provision of Logistic Services •Collection, Segregation, Dismantling & Disposal of E-waste through Authorised Recyclers
3	<u>Site Gurgaon:</u> Ingram Micro India Private Limited Plot No.527, Sector 37, Pace City II, Gurgaon, Haryana- 122001	<ul style="list-style-type: none"> •Receipt, Storage, Distribution of Telecommunication, Information & Technology Products and After Sales Services •Provision of Logistic Services •Collection, Segregation, Dismantling & Disposal of E-waste through Authorised Recyclers



Shashi Nath Mishra

Head IRQS



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

AFNOR Certification has issued an IQNet recognized certificate that the organization:

INGRAM MICRO SERVICES

16 RUE JOSEPH CUGNOT ZI DE BRACHEUX FR 60000 BEAUVAIS
15 RUE DANIEL DE COSNAC FR 19107 BRIVE LA GAILLARDE CEDEX
BOULEVARD MILLENIUM 7 BE 7110 HOUDENG GOEGNIES
ROUTE DE BEYSSAC FR 19390 ST AUGUSTIN
CHEMIN DE BAILLOT ZI NORD FR 82005 MONTAUBAN CEDEX

has implemented and maintains a Management System for the following scope:

ASSEMBLY, MAINTENANCE, TESTING, REPAIR AND REFURBISHMENT OF ELECTRONIC EQUIPMENT. PURCHASE AND RESALE OF REFURBISHED ELECTRONIC EQUIPMENT. COMPLEMENTARY ACTIVITIES IN SERVICES, SUPERVISION AND LOGISTICS. IMPLEMENTATION OF TESTING AND INSPECTION SOLUTIONS FOR ELECTRONIC PRODUCTS. ELECTRONIC EQUIPMENT VALIDATION. INTERNATIONAL CUSTOMER RELATIONSHIP MANAGEMENT.

ASSEMBLAGE, MAINTENANCE, TEST, RÉPARATION ET RÉNOVATION D'ÉQUIPEMENTS ÉLECTRONIQUES. ACHAT ET REVENTE D'ÉQUIPEMENTS ÉLECTRONIQUES RÉGÉNÉRÉS. ACTIVITÉS COMPLÉMENTAIRES DE SERVICES, DE SUPERVISION ET DE LOGISTIQUE. RÉALISATION DE SOLUTIONS DE TESTS ET DE CONTRÔLES POUR DES PRODUITS ÉLECTRONIQUES. ACTIVITÉS DE VALIDATION D'EQUIPEMENTS ÉLECTRONIQUES. PRESTATIONS INTERNATIONALES DE RELATION CLIENTS.

ASSEMBLAGE, ONDERHOUD, TESTEN, REPARATIE EN RENOVATIE VAN ELEKTRONISCHE APPARATUUR. INKOOP EN VERKOOP VAN ELEKTRONISCHE GERENOVEERDE APPARATUUR. AANVULLENDE ACTIVITEITEN OP HET GEBIED VAN DIENSTVERLENING, LOGISTIEK EN SUPERVISIE HET REALISEREN VAN OPLOSSINGEN VOOR HET TESTEN EN CONTROLEREN VAN ELEKTRONISCHE APPARATUUR. VALIDATIE VAN ELEKTRONISCHE APPARATUUR. BEHEER VAN INTERNATIONALE KLANTRELATIES.

which fulfils the requirements of the following standard:

ISO 9001 : 2015

Issued on: 2020-06-29

First Issued on: 1995-03-15

Expires on: 2023-06-27

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a standalone document

Registration Number : FR- 1995/3604.20



Alex Stoichitoiu
President of IQNet

Julien NIZRI
Managing Director
of AFNOR Certification



IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA
FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifointi Oy Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com

CERTI F 0525.9 07/2020



CERTIFICATE OF REGISTRATION

This is to certify that

Ingram Micro Services, LLC

ITAD

460 North 54th Street, Suite 8, Chandler, Arizona 85226 USA

Refer to Attachment to Certificate of Registration dated December 2, 2021 for additional certified sites
operates a

Quality Management System

which complies with the requirements of

ISO 9001:2015

for the following scope of certification

**Provider of eWaste Management Solutions including Asset Disposal, Remarketing,
Recycling and Data Security.**

Certificate No.: CERT-0135961
File No.: 1656543
Issue Date: December 2, 2021

Original Certification Date: December 16, 2020
Certification Effective Date: December 16, 2020
Certification Expiry Date: September 23, 2022

Frank Camasta
Global Head of Technical Services
SAI Global Assurance



ATTACHMENT TO CERTIFICATE OF REGISTRATION

These sites are registered under Certificate No: CERT-0135961 issued on December 2, 2021

File No.		Effective Date
1602603	Ingram Micro Services, LLC ITAD 5345 Decatur Boulevard, Suite A, Indianapolis, Indiana 46241 USA Provider of eWaste Management Solutions including Asset Disposal, Remarketing, Recycling and Data Security.	December 16, 2020
1629690	Ingram Micro Brasil LTDA Avenida Piracema, 1341 Tamboré, Barueri, São Paulo Brazil Provider of eWaste Management Solutions including Asset Disposal, Remarketing, Recycling and Data Security.	December 16, 2020
1639698	Ingram Micro Services LLC ITAD 2675 Reeves Road, Plainfield, Indiana 46168 USA Reverse Logistics for wireless communications	July 27, 2021
1656543	Ingram Micro Services, LLC ITAD 460 North 54th Street, Suite 8, Chandler, Arizona 85226 USA e-waste Management Solutions including Receiving, Sorting, Testing, Data Erasure, Decon, Repair, remarketing and Shipping.	December 16, 2020
1656544	Ingram Micro Services, LLC ITAD 11 Chapin Rd, Pine Brook, New Jersey 07058 USA Provider of eWaste Management Solutions including Asset Disposal, Remarketing Recycling and Data Security.	December 16, 2020
1667521	Pinnacle Service Solutions Group Reverse Logistics Consumer Services (RLCS) 1910 International Way, Hebron, Kentucky 41048 USA Warehousing, distribution, value added and logistics services, repair or liquidation of wireless communication and consumer products. Receiving, material handling, contract administration, testing, grading repair and refurbishment, inter-company transfers, shipping.	December 16, 2020

These registrations are dependent on Ingram Micro Services, LLC ITAD (File No. 1656543) maintaining their scope of registration to ISO 9001:2015

ATTACHMENT TO CERTIFICATE OF REGISTRATION

These sites are registered under Certificate No: CERT-0135961 issued on December 2, 2021

1682719	BrightPoint North America L.P. dba Ingram Micro Mobility 3540 Birtcher Drive, Las Vegas, Nevada 89118 USA Warehousing, distribution, value added and logistics services, repair or liquidation of wireless communication and consumer products. Receiving, contract administration, sortable & non-sortable repair process, inter-company transfers, shipping.	December 16, 2020
1728534	Ingram Micro Services, LLC ITAD Head Office 460 North 54th Street, Suite 8, Chandler, Arizona 85226 USA HQ management - document control, internal audits, sales and marketing, business development, and environmental, health, safety, and information security compliance.	December 1, 2021

These registrations are dependent on Ingram Micro Services, LLC ITAD (File No. 1656543) maintaining their scope of registration to ISO 9001:2015